



**Jackie Levin, RN**  
PATIENT ADVOCATE

Jackie Levin is a Masters' Prepared, Board Certified Advance Practice Clinical Nurse Specialist and Coach and leads the Patient Advocate Office.

The Patient Advocates provide patient-centered resolutions and staff support with the goal that patients, their families and staff experience exceptional care. She is trained in mediation and facilitation as well as coaching practices to support patients and staff through the challenges present in health care today.

As a bi-sexual woman and nurse, Ms. Levin has been an activist in LGBTQ healthcare starting with the early HIV epidemic and through her work with our transgender patient population. Jackie meets with transgender patients to ensure staff and Jefferson Healthcare as a whole, meet the requirements of our status as a Leader in Healthcare Equality Index.